

REVIEWS

LEAVING REVIEWS

Why are reviews important?

The road trip society is constructed around trust. Treat others as you would like to be treated. By leaving reviews, this helps to insure this trust amongst others.

Reviews also help others to see different perspectives of what it's like to travel with them, and help them to try and be the best road trip companion possible.

By leaving a review, odds are you will get one back. You want the best profile possible, to have other users wanting to ride with you.

How can I leave a review?

You may leave your review 24 hours after your ride from your personal profile.

Select whether you were a driver or a passenger.

Try and use adjectives that best describe your trip.

Leave stories or memorable moments of the trip that will help future travelers ride along with this person.

If the trip was to your likings, please try and explain your experience in the cleanest and nicest way possible. Remember no foul language. You can always contact us if you don't feel comfortable writing in your review.

What should I write about when leaving a review?

When leaving a review, describe your experience in a few sentences. Try not write a novel. This is to help others to know what you liked or disliked about your time spent together. Short simple messages work too. For example: Very spacious and comforting or Amazing taste in music.

Always keep these notes in mind when leaving a review: Would you ever consider riding with this person again? Would you recommend them to someone else?

If yes, then leave a positive review.

If no, then write in a nice way what you disliked. Try not to be rude when leaving a review. Write something as simple as "played music too loud" or "never seemed interested in carrying on a conversation". Remember that not everyone sees your dislikes in the same way. What may seem unwelcoming or discomfoting to you may seem normal in the eyes of others. Also remember that

issues with traffic are out of the hands of the driver, and to not leave a bad review for something that is not their fault.

Can I edit my review: or even delete it?

You are allowed to edit or delete comments, but we recommend not changing it. Your first response is usually the most accurate. Just because your feelings may change after you read their reviews about you, does not mean you should change your reviews of how your experience was along your trip.

Always try and leave the most respectful review possible in the kindest way. It can get frustrating at times after traveling long distances with people. Always try and consider everyone's feelings and concerns.

Why is there a time limit for how long I have to leave my review?

We want you to leave reviews while they are still fresh on your minds. After a few weeks, details may not be as strong as you remember them. For this reason, we allow two weeks to leave a review after receiving one. After that, you are no longer allowed to leave one.

Once a review is left about you, or you leave a review first, the other user will have 14 days to leave a review in return. After 2 weeks, or both members have left their reviews, they will be available for viewing on your profile.

If you leave a rating first, the same rules apply. The other member has 14 days to leave one in return. Once both members leave a rating, or when the 14 days are up, they will be visible on your profiles.

Can I reply to my review?

You are allowed 2 weeks to reply to a review left by another user.

The reply will appear on your profile below the review given. This is your chance to let other users see your opinions of the review. Try and give specific facts, and remember to keep it clean. Always consider others feelings when leaving a review.

After your reply, the other user will not be able to reply back. Please keep in mind that these reviews are for other users to determine whether or not they would enjoy traveling with you in the future.

RECEIVING REVIEWS

Can I see my reviews before leaving a review?

You cannot see your reviews before leaving one. This helps to make users be completely honest when leaving a review.

By only being able to see your reviews after leaving one, you will receive a more honest opinion of how your trip went. It is not good to leave a review about your trip based solely on the review left about you.

What if I don't agree with my reviews?

If you have a review that you disagree with, you are allowed 2 weeks to reply back to the review with your side of the story. This will be posted on your profile underneath the review left for you. This will help other users have a better understanding of the situation.

If the review that is left is demeaning or uses foul language, we will personally take it down. Feel free to contact us with any complaints that you may have.