

# ACCOUNTS AND PROFILES

## **MAKING MY PROFILE**

### Why is writing about me important?

This is your chance to let others see you through your words. Here, you can paint a picture for others to understand you as a person better. This is an opportunity to tell a few things about yourself that will help others when deciding if their trip is right for you. This can show your likes and dislikes, along with hobbies you may enjoy.

## **PROFILE IMAGE**

### Why is it important to have a profile image?

Jake's KAR is a service that connects others traveling in the same directions. Profile images help to reassure drivers and passengers of the person they are traveling with. By doing this, it helps to identify the person you are riding with when arriving to pick up location.

A passenger is more likely to request a ride from a driver who has a profile image.

What rules must I follow when choosing the right picture for my profile?

### Simply Rules to Follow

1. Only You
2. Clear and Visible Picture
3. No Sunglasses
4. Close up of your face
5. Smile
6. Be Presentable

### Images not accepted if

1. It is not a close up
2. It is a cartoon or drawing
3. It is blurry or not viewable
4. You are making a silly face

## **EMAIL ADDRESS**

### What is email verification?

A message will be sent to the email you provided to finalize the registration on your account. This free and easy process us to verify the email provided for the profile being created.

#### Why must I provide an email?

Jake's KAR requires you to provide an email so that we can message you about upcoming trips you have planned. We use an internal messages system that allows users to message each other through our services. Your email address is kept private, and will only be used by us.

### **PHONE NUMBER**

#### Is my phone number displayed for others to see?

When a seat is booked, the driver will then receive your number, and the passenger the driver's number.

This number will be saved to your profile, and will not be displayed anywhere else for others to see. This helps to ensure the safety of our services.

#### Why do you verify my number?

When registering with Jake's KAR, you are asked to enter and verify your mobile phone number.

This is to verify we have the correct number on file to give to the driver/passenger once a ride is booked.

This a fast and free process.

1. Enter your mobile number on the verification page
2. You will receive a SMS containing a 4-digit code
3. Enter this code on the verification page.

#### Is verification mandatory?

Yes, this is a mandatory requirement for drivers and passengers to be able to contact each other in a fast and easy way. It ensures drivers and passengers that you reachable if necessary, and helps ensure that you are a valid person. This helps to increase the trust in each other as well.

Your number will not be used for any other actions than this.

### **PERSONAL IDENTIFICATION**

#### Is entering my identification safe?

Your identification will be safely protected with Jake's KAR. Entering your identification is solely for the purpose of showing that you are who your profile says you are. No background checks into your past, or into your personal or professional life will be performed

Your identification will not be visible to other users.

## **VEHICLE**

### How do I add my vehicle?

After logging in, click on the drop-down menu at the top right of the homepage. Here you will click on "My Vehicles".

1. Add your license plate number. (This will not be shown to any of the users)
2. Choose the make and model of your vehicle
3. The color

You can choose to have more than one vehicle. This is for those who have more than one car, and may be using different cars on different trips. This also helps those who have purchased a new car, and no longer use the car listed on their profile.

By giving your information about your car, it helps the passengers to easier Identify you when arriving at the pick-up location. This also helps to ensure the comfort and safety of the trip.